

1. Accept Terms and Conditions of Use

By accepting, navigating or using this Internet site (the "Site"), property of Celsia S.A. E.S.P., (the "Company", or "Celsia"), the user acknowledges having read and understood these terms and conditions of use (the "Terms and Conditions of Use"), and agrees to adhere to them and to comply with all applicable laws and regulations that are part of the Colombian legislation. Moreover, when the user utilizes any service provided on the Site, it shall be subject to the rules, guidelines, policies, terms and conditions applicable to said service.

If the user disagrees with these terms and conditions of use, we kindly request to immediately abstain from using this Site. This Site is controlled and operated by Celsia from its Colombian offices. The Company is not responsible to ensure that the material on the Site is appropriate or available for use in other places. Access to this material is forbidden from territories where its content is illegal. Those who decide to access this Site from other locations will do so under their own initiative, and it will be their responsibility to abide by applicable local rules. Any claim related to this Site and material contained therein is regulated by Colombian legislation. These Terms and Conditions of Use are subject to change at any time, at Celsia's sole discretion, without prior notification. As of the date of publication of any amendment to this Site's terms and conditions, all transactions conducted between the Company and the user shall be governed by the amended document.

2. Independence of Provisions

In the event that one or more of the provisions contained in these Terms and Conditions of Use are considered null, illegal or ineffective in any way, the validity, legality, enforceability or efficacy of the rest of the provisions contained herein shall not be affected or annulled by this circumstance.

3. www.celsia.com

www.celsia.com is a website dedicated to the use of various services and contents, such as a description of the Company, products, services, financial information, and news. www.celsia.com is a domain name owned by Celsia, a business corporation constituted under Colombian laws, whose main activity is electricity generation and sales.

4. Copyrights

All informational, graphic, publicity, photographic, multi-media, audio-visual and design material, as well as all the contents, texts and databases made available on the Site (the "Content") are the exclusive property of Celsia, or in some cases, of third parties that have authorized Celsia to use them on the Site. Similarly, the use of some contents owned by third parties on www.celsia.com is expressly authorized by law. All the content in www.celsia.com is protected by copyright regulations and all applicable national and international laws.

Except as expressly set forth herein, it is forbidden to copy, reproduce, amend, create derivative works, sell or distribute, or exhibit the contents of this Site, in any way or by any means, including, but not limited to, electronic, mechanical, photocopy, recording, or any other kind, without prior, written permission by Celsia or the owner of the copyrights of said contents.

These Terms and Conditions of Use do not, confer, under any circumstances, any rights, licenses or authorizations to carry out the previously prohibited acts. Any unauthorized use of the Contents shall constitute a violation of these Terms and Conditions of Use and existing regulations on copyrights and any other applicable law. Celsia grants the user a personal, non-transferable, non-exclusive license and right to display www.celsia.com on the screen of a computer or device under its control, to use the object code, not the source code, of www.celsia.com's software.

The aforementioned license shall not cover to the intellectual property of Celsia or of third parties, and it terminates automatically in the event of non-compliance of any of the provisions of these Terms and Conditions of Use on the part of the user. The license granted by Celsia is given with the understanding that the user may not amend, create, distribute, reproduce or exhibit a work derived therefrom, reverse the process, reverse the assemble, or in any way attempt to discover some access code, sell, surrender, sub-license, provide warranty or transfer any right on www.celsia.com's software. Under these Terms and Conditions of Use, the user is obligated to refrain from modifying the Site software.

5. Industrial Property

All brands, insignias, logos, names or any other distinctive signs, as well as utility models or industrial designs and other industrial or intellectual property elements inserted, used or displayed on the Site, are the exclusive property of Celsia, and in some cases, of third parties that have expressly authorized Celsia to use them on this Site. Furthermore, in some cases the use of third-party industrial property has been authorized by law in general terms, and consequently, its use does not require prior, express consent by its owner. Nothing in www.celsia.com can be interpreted in any way as granting or issuing authorizations, licenses, or any other right to use or dispose in any form of the industrial property, without prior, written consent by Celsia or the owner of the rights thereto. Any unauthorized use shall constitute a violation of these Terms and Conditions of Use, and the existing national and international regulations on industrial property, and may result in sanctions and consequences for the user imposed by Celsia or by law.

6. Linking, Deeplinking and Framing

Celsia prohibits the use of names, logotypes, brands, and any other distinctive proprietary signs, as hyperlinks directed to Internet sites with URLs other than <http://www.celsia.com>, unless the establishment of such a link has been previously approved by Celsia in writing, in which case, it shall abide by criteria and design and publicity manuals established by Celsia. Celsia reserves the right to request the removal of links established on websites without its express and prior authorization. Establishing links to sub-directories within the URL, or deeplinking, on pages not controlled by Celsia is prohibited. Display, use, exhibition, copy, or any other kind of reproduction of the www.celsia.com Site, or of any of its sub-directories and pages on sites not controlled by Celsia, or ("*Framing*") is expressly prohibited. Failure to observe these prohibitions shall constitute a violation of intellectual property on the Contents, and on industrial property rights.

7. Inquiries

Any question related to the use of brands, insignias, logos or any other distinctive sign, and in general, of any other industrial property element on the Site, as well as those related to the use of the Contents or the establishment of *Links* to the

<http://www.celsia.com> URL may be posed to Celsia in Colombia, to telephone number 4-326-6600, or directly through www.celsia.com. Its use in violation of the provisions stipulated herein shall result in the corresponding civil and criminal proceedings.

8. Disclaimer and Guarantees

In accordance with Colombian legislation, the material contained in this Site, including, without limitations, texts, reports, graphs and links, are provided to the best of our knowledge and understanding. However, it is not possible to avoid content or material errors, and to that end, Celsia shall not assume any liability for the veracity, accuracy, timeliness and relevance of the information published, nor for omissions, errors or discrepancies found on the information published.

With regard to the information published on the Site, Celsia does not confer any type of guarantee, either express or implicit, including but not limited to, marketability guarantee, customization to a particular purpose, etc., other than what is indicated on the respective content. Celsia is not responsible for the use given by the user to the contents on the Site, nor for decisions made regarding the same.

Information regarding Celsia products and services included on the Site is for informational purposes only, and does not constitute a sales quotation for the Site users.

Celsia reserves the right to correct any error, omission or inaccuracy, and to change or update the information contained on the Site, at any time and without prior notice.

9. Limited Liability

Celsia is not and shall not be liable for the impossibility of or problems in using the Site or any of the pages that comprise it, including, but not limited to, events like problems with the server or the connection, interruptions in communication, or technical problems. If the use of material on this Site results in the need to repair equipment, the user shall assume the costs derived therefrom, releasing Celsia from any liability.

10. Site Visits

The provision of service on the Site is free for users. Visits made to its websites through the links contained in this Site shall be exclusively at the user's expense and risk.

The user is obligated to use the contents in a diligent, proper, and licit manner, and especially, the user agrees to abstain from engaging in the conducts described below:

(i) To use the contents in a way or for ends or purposes contrary to law, moral or generally accepted good customs, or to the public order.

(ii) To reproduce, copy, represent, publish, use, distribute, transform or modify the Content, or in any other manner to carry out acts of disposal or exploitation of the Content, by any procedure or by means of any support, totally or partially, or allow the public access through any modality of public communication different than those that, as the case may be, have been made available to that effect, or have been indicated on the web pages where the Content is found, or in general, are used normally on the Internet for that purpose, as long as it does not pose a threat or deactivation risk for the Site, the services or the Content.

(iii) To delete, bypass or manipulate the copyright and other intellectual property rights of Celsia or its owners, that are included in the Content, as well as the technical

protection devices, fingerprints or any other information mechanism the Content may have.

(iv) To use the Content and in particular, information of any kind obtained through the Site or from the services, to distribute, transmit, forward, modify, reuse or report the Site's publicity or Content for direct sale or for any other business purpose, unsolicited messages directed at a number of persons, irrespective of the purpose, as well as to abstain from selling or disseminating said information in any manner. Consequently, the user may download the material published herein, on paper or digitally, only for personal ends and with citation of the source.

(v) To use the Site, Content and services for illicit ends or purposes, contrary to the provisions of these Terms and Conditions of Use, causing harm to the rights and interests of Celsia and third parties, or in any way damaging, disabling, overloading or impairing the Site, the Content, or the Services, or impeding the normal utilization or enjoyment of the Site, Content or services by users.

11. Protection of Personal Information

By entering the Site and registering, the user authorizes Celsia to use and handle the personal Information entered by the user into the Site for the purposes established on the Site and in Celsia's Personal Information Protection Manual, especially to allow it to create a database of registered users, to forward business, publicity or technical information pertaining to Celsia and/or its products and/or its services to users, to create business strategies with the registered users and the information reported by them, to use the information in Celsia's business and operating processes, to schedule and send gifts, mail and any other publicity material, as well as for any other commercial end to develop a business relation with the users to sell Celsia's products.

Celsia will take reasonable logistic, administrative and physical measures to prevent unauthorized access by third parties to the personal information obtained through the Site, as well as avoid falsification, loss, unauthorized or fraudulent use or query by third parties of personal information.

However, Celsia is not responsible for unauthorized access by third parties to the Site, and access to personal information of its users and visitors, violating safety measures through the internet. In these events, Celsia will deal with the security incident in accordance with the guidelines established by applicable law.

The user authorizes Celsia to disclose its personal information to competent authorities in compliance with the law or an administrative order, and to keep said information for the ends established herein. Celsia may keep said information until the end for which it was obtained has been fulfilled.

The user may exercise the rights recognized by Article 8 of Law 1581 / 2012 with regard to the personal Information entered through the Site.

The request to exercise any of these rights shall be made in writing, either physically or by email. Said request may be sent to the main address in Medellín: Carrera 43 A No. 1 A Sur 143, Edificio Centro Santillana, Torre Sur, 6th Floor or to the e-mail below provided by Celsia: Protecciondatos@celsia.com or call toll free to 018000429444, or 3266600, extension 14000 in Medellín.

12. Revision of Terms and Conditions of Use

Celsia may revise these Terms and Conditions of Use contained herein at any time, by updating this announcement. By using www.celsia.com, the user agrees to be bound by any of such revisions, which will be in effect as of the date they become accessible by users. Therefore, the user should periodically visit this page to determine the Terms and Conditions of Use in effect to which the user will be bound in the event it decides to visit this Site.